

TERMS & CONDITIONS

Grr Building Construction Group (GBCG)

Customers, Owners, Tenants, Neighbours, Builders, Contractors, Project Managers,
etc.

- 1- Once accepted, the quote is a fixed agreed price for work to be carried out and will not be negotiable at the completion of works.
- 2- The balance of the Quotation/Contract price is strictly to be paid on the day of the work is completed. Payments can be by cheque/cash or Bank Transfer.
- 3- Paint Colour/Flexi Colour or any other materials/products: will not be exactly as they appear online or the colour chart due to monitor resolution/colour chart paper etc.
- 4- GBCG reserves the right to return monies received for works done instead of resolving the issue, if the resolution works are deemed unviable by GBCG director.
- 5- GBCG reserves the right to withdraw from the contract prior to commencement of works. Any deposit monies received by GBCG from the client shall be refunded forthwith, labour and materials may be deducted.
- 6- GBCG will not be held responsible for any delays caused by weather or other conditions.
- 7- Payment Terms: (Unless Otherwise agreed upon in writing by all parties), full payment is due and payable at the completion of works. A 15% deposit is payable upon acceptance of the quotation and further 45% payment is due and payable upon delivery of materials or 50% of the work is completed (GBCG reserves the right to stop until the balance of (45%) paid and/or take the material away) and the balance is due and payable at the completion of works. GBCG reserves the right to charge interest calculated daily at 10% pa on overdue payments. GBCG reserves the right to charge late payment fee on overdue payments after 30 days failing to pay in full (the customer may get a final reminder after 14 days of job completion and then late fee may apply at 10% of the total amount after 30 days of job completion date, late fee continually applies every 30 days until full amount paid. (Legal action may be taken after 6 months of failing to pay in full and its customer's responsibilities to pay for legal fees.) The price quoted and agreed on will be paid in full on completion of work without deductions unless agreed upon in writing. You cannot hold payment or payment for complaints or issue as the late fee and interest will apply. *All Grr Building Construction Group quotations are exclusive of GST, unless otherwise stated on the written quotations.

- 8- All power and water charges incurred in relation to the work will be borne by the customer.
- 9- Cancellation of work by Customer will result in the forfeit of any deposit money paid subject to the expiry of any cooling off period (if applicable), including materials/supplies ordered and work up to date.
- 10-GBCG reserves the right to refuse to carry out work contracted for any reason whatsoever.
- 11-No responsibility can be taken, under any circumstances, for damage to any vehicles parked on, or adjoining the premises. The Customer acknowledges any such vehicles are to be removed by themselves prior to any work being commenced. Neighbours must be notified of any work being carried out by the customers.
- 12-No responsibility can be taken, under any circumstances, for damage caused to Patios, Gazebos, Shade Cloths Roofs etc during the restoration process where the structure is found to be unsound or skillion roof without adequate fall. If Shade Cloth needs to be moved to complete work, this is the owner's responsibility and risk.
- 13-No responsibility can be taken under any circumstances if rust returns. Treating rusty screws or sheets is a rust treatment. This is prevention not a cure.
- 14-After the cleaning process the true condition of the tile, Colourbond, tin etc is revealed. Due to age, deterioration and sun damage some roof surfaces are compromised/weathered resulting in a variation in texture which can determine the look of the finished painted roof. Some roofs display irregularity in the finished painted look by way of a duller flat or uneven/patchy satin finish. Different light can affect the finished look i.e., sun, GBCG take no responsibilities.
- 15-Prior painted roofs. After the cleaning process the true condition of the tile, Colourbond, tin etc is revealed. Some paint might be removed during the cleaning process and some paint may remain on the roof. This determines the look of the finished painted roof. Some roofs display irregularity in the finished painted look by way of a duller flat or uneven/patchy satin finish due to the prior painted surface, GBCG take no responsibilities.
- 16-Due to age and deterioration any damage to the roof/surface/other fixtures during cleaning is not the responsibility of GBCG.
- 17-GBCG guarantees the paint materials for a period of 12 years, the roof/ roofs must be maintained regularly by GBCG unless otherwise it may affect the warranty. Flexible pointing will not peel or crack over the 2 years period (Hairline cracks will appear). * no leak warranty on a leak repair job due to the inherent nature of roof leaks and gutter falls we cannot guarantee that you will not experience leaks or gutter pooling in the future. As your roof/ roofs and/or gutter may be old, and/or movement occurred over time, or have several other issues that are not readily apparent at the time of our quote, during or after our works are completed, we cannot guarantee this.

- 18-GBCG provide a 3 months warranty on completion of leakage repairs if a warranty statement is provided to the customer/s. After which a Call out Fee of \$170.00 (inc. GST) will apply in addition with any costs associated with the purchase and/or supply of materials necessary to. In the event that GBCG is called out to resolve a guaranteed issue that turns out to be due to a cause unrelated to our work, or damage has been caused by people other than GBCG employers, a call-out charge of \$170.00 (inc. GST) will apply. All New Work* is Guaranteed for 7 Year- If our work should fail, we guarantee to investigate and resolve the issue as quickly as possible without charge. In the event that GBCG is called out to resolve a Guarantee issue that turns out to be due to a cause unrelated to our work, or damage has been caused by people other than GBCG Employers, a call-out charge of \$170 (inc. GST) will be due.
- *New Work is defined as: An entire roof is installed or replaced.
- 19-rectify the cause of reported leak/s. Where it has been determined that the cause of a leak is from pre-existing cause/s and non-related to the restoration/repairs process, all costs, will be borne by the Customer.
- 20-No responsibility can be taken, under any circumstances, for damage to guttering during the restoration /cleaning process, where gutters have been found to be rusty or weathered from age.
- 21-Any warranty does not apply to any product which has been subject to misuse, neglect, accident or alteration by the Customer or any other person or thing whether authorised or unauthorised.
- 22-This is the owner's responsibilities to cover/remove the pool or other things before commencing any work, GBCG take no responsibilities of pools or other things getting dirty or etc during any work.
- 23-this is the customer's responsibilities to let the neighbours know to cover or move any valuable items before commencing any work, GBCG take no responsibilities of any damages.
- 24-GBCG Warranty does not warrant against mould growth. Mould spores are impossible to contain or eliminate due to their minute size. Regular maintenance by qualified trades persons post restoration should include the roof being cleaned with tap water high pressure wash every 12months by GBCG to remove bird droppings, reduce lichen and dirt on the roof surfaces and noses of the roof, as an ongoing maintenance and prevention method for mould growth or build-up of oxidation.
- 25-Any warranty is subject to the quote and the manufacturer's guidelines and conditions.
- 26-Due to circumstances out of GBCG, if roof has no sarking, or damaged sarking, or battens expanded/ shrinkage water penetration may occur during the cleaning process or acts of God and GBCG can take no responsibility.
- 27-GBCG will not be liable for failure of previous coatings including rust prevention coatings and 3rd party flexi point.
- 28-If the roof or any painting work needs additional coat/s, the customer will be charged.

- 29-the customer agrees that they or any other unauthorised person will not climb on to the roof or be in the work area while work is under progress or use GBCG ladder or equipment while work is in progress. GBCG will not be liable for you or any other person to walk on the roof that may cause any damage as this voids any warranty.
- 30-If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 31-If you choose to cancel or modify your quote, we require minimum 2 weeks notice via email. There is no cancellation fee at this point, after 2 weeks, you will be billed for all costs incurred until this point, including: ordering of materials hiring of and supping of equipment labour costs
- 32-costumers, owners neighbours, tenants etc to remove cars, motorbikes, etc from the access point to your property to allow access for the tradesmen to carry out work to your property. This will also safe guard your property from damaged from pressure cleaning and spray machines. GBCG is not responsible for damages to property if property/s have not been removed or covered and this is customer's responsibilities to let the neighbours know before commencing any work. If our staffs are unable to carry out work due to being unable access the work site due to lock out or cars blocking driveway etc, you may occur a labour charge due to delay.
- 33-GBCG is not responsible During the washing stage, there will be a lot of dirt mould or etc that comes down from the roof, so please ensure cars/clothes/swimming pool anything valuable is either covered or moved away from the roof to avoid getting dirty. The owner/landlord/ agent or etc is responsible and also responsible to letting the neighbours close to your house know of this.
- 34-If you have a water tank – this will need to be closed off during the washing stage to avoid getting dirt in it and that's costumer's responsibilities.
- 35-If you have existing leaks, please ensure this is shown to the roofers on site before we start. Occasionally some water can come inside through * air vents/skylights areas/flutes etc during the washing stage – GBCG will take all pre-caution to ensure water doesn't get in however we cannot take any responsibility for any water that gets inside/causes any stains or damages – as it's outside our control and a risk the home owner/customer has to take to perform this job.
- 36-If gutters are already full of dirt, this could cause blockages – we will wash as much as we can, however we don't use vacuums so cannot expect this to be thoroughly cleaned. *unless this is part of the quote to use vacuums*
- 37-If gutters/fascia/anything close to the roof is freshly painted – the dirt from the washing stage could stain this a little bit. We will wash this off as much as we can – but it would be unrealistic to make it look brand new.
- 38-Solar panels/pool panel sheets on roof – we wash/paint around this. If the panels are too close to the edge of the roof and there is no safe access to walk

at the bottom row to wash/paint the bottom row – we will not be able to do this especially in the double storey section.

- 39-If the quote includes weep-holes – if they already have weep-holes on the top ridge, we may be able to apply weep holes as well. If they don't, we will not be able to put a weep holes unless we are re-bedding the whole section and rebedding will be extra charge. If the quote includes full repointing - we will repoint all ridge, We may repoint the collars of the ridge for added strength.
- 40-Our aim is to ensure all the pointing work is as smooth as possible and to make it look nice however this is based on the existing bedding condition of your roof – if they are sticking out a bit then this will also effect the way the pointing will look.
- 41-If the customer change their mind after washing and repairing the roof not to proceed with the painting work, They will be charged 40% of the total cost for washing/cleaning the roof and 20% of the total cost for repairing, and also the customer will be charged for the materials/products that is already purchased.
- 42-Clients make the final decisions on materials and products and GBCG take no responsibilities for any change of mind. 1- If the customer/s do not like, change their mind or cancel after materials purchased, it's customer's responsibilities and labour charges may apply. 2- If customer/s do not like the colour when painting is in progress, it's not GBCG's responsibilities (charges apply if stopped). 3- If customer/s do not like the colour when the work/s done, it's not GBCG's responsibilities, additional charges will apply to re-paint or etc.
- 43-Any changes to our TERMS & CONDITIONS or PRIVACY POLICY, It will be on this website only.
- 44-Change of Use : GRR Building Construction Group reserves the right to: 4.1 change or remove (temporarily or permanently) the Website or any part of it without notice and you confirm that GRR Building Construction Group shall not be liable to you for any such change or removal and. 4.2 change these Terms and Conditions / Privacy Policy at any time shall not be liable to you for any such change or removal. , and your continued use of the Website following any changes shall be deemed to be your acceptance of such change. . 45- If you have any questions, please do not hesitate to contact us.

By Proceeding To Go Ahead, You Have Agreed to Our Terms & Conditions.